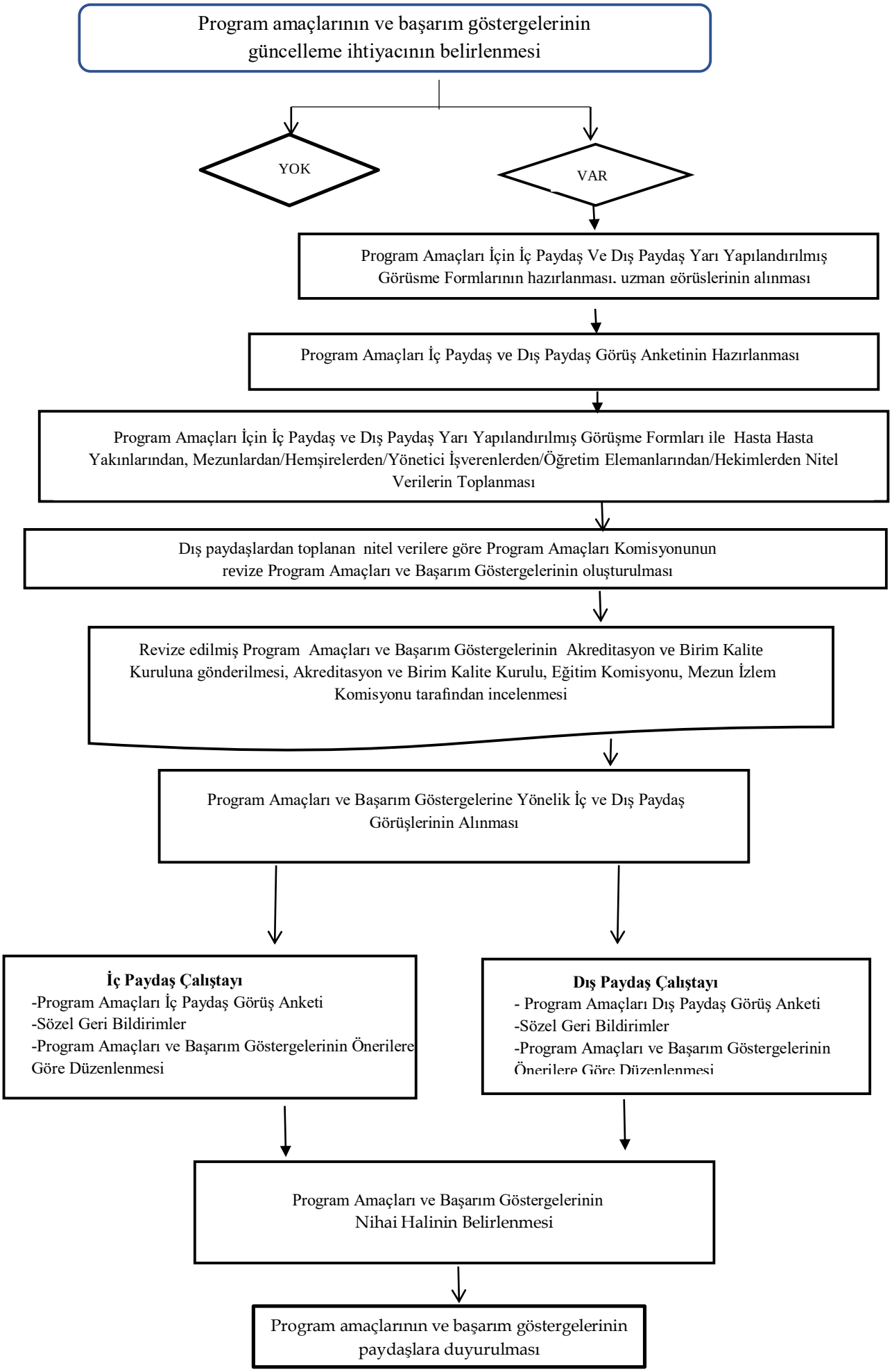HEMŞİRELİK PROGRAMI AMAÇLARI VE BAŞARIM GÖSTERGELERİ AKIŞ ŞEMASI