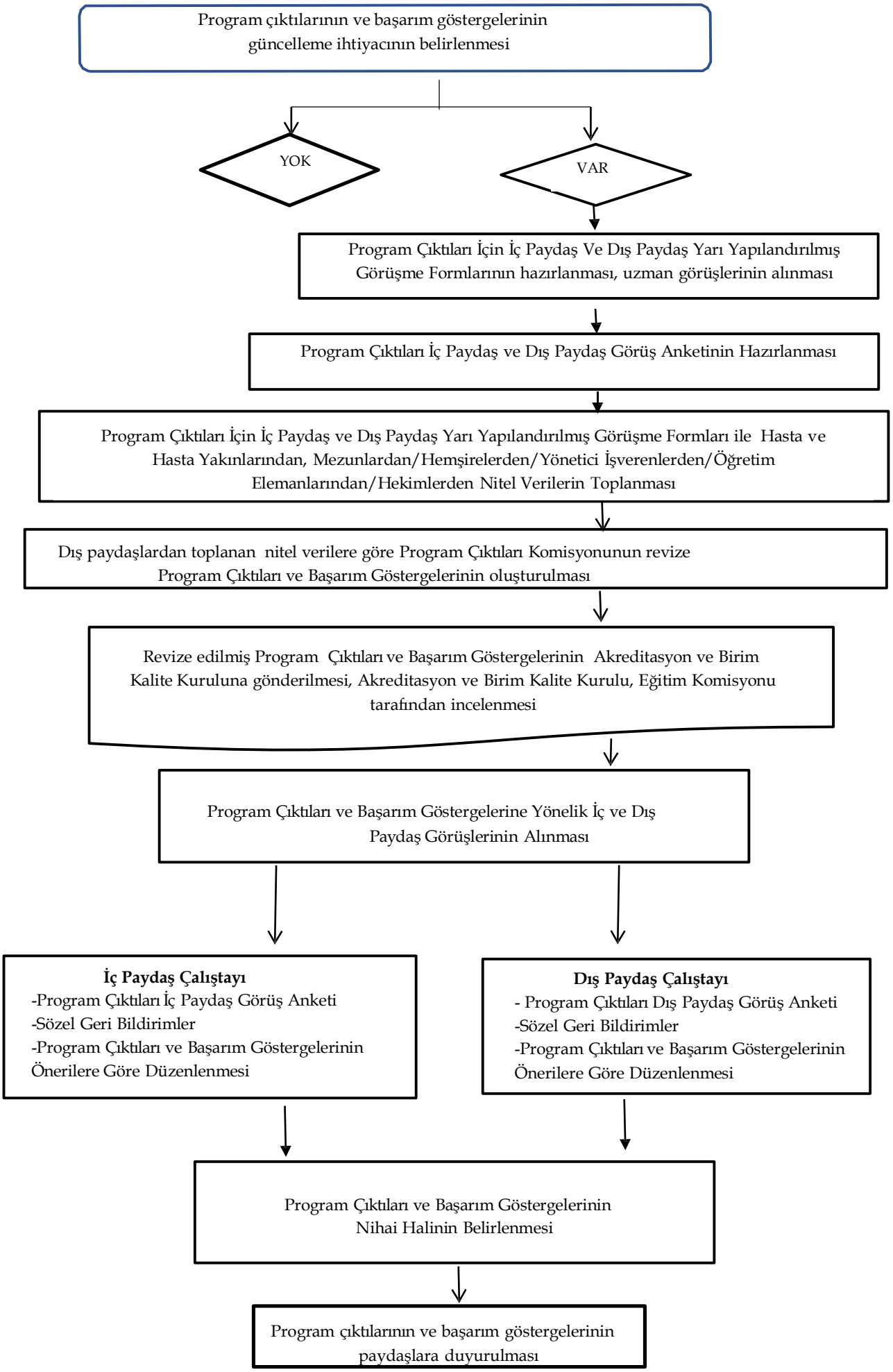PROGRAM ÇIKTILARI VE BAŞARIM GÖSTERGELERİ AKIŞ ŞEMASI