**Communication Skills Clinical Observation Feedback Form**

**Date:**    
**Student Name:** .   
**Clinic Observed:**    
**Duration of Observation:** ........... minutes  
**Observed Health Professional (Physician/Nurse):**

**1. Doctor–Patient Communication Skills Observation Checklist**

Please rate the following communication skills based on your observation:  
(1: Not Observed, 2: Poor, 3: Fair, 4: Good, 5: Excellent)

| **Communication Skills Observed** | **1** | **2** | **3** | **4** | **5** |
| --- | --- | --- | --- | --- | --- |
| Greeting the patient and introducing themselves | ☐ | ☐ | ☐ | ☐ | ☐ |
| Using clear and understandable language | ☐ | ☐ | ☐ | ☐ | ☐ |
| Making eye contact and practicing active listening | ☐ | ☐ | ☐ | ☐ | ☐ |
| Demonstrating empathy and responding to emotions | ☐ | ☐ | ☐ | ☐ | ☐ |
| Listening without interrupting | ☐ | ☐ | ☐ | ☐ | ☐ |
| Explaining medical information at the patient’s level | ☐ | ☐ | ☐ | ☐ | ☐ |
| Using appropriate body language and tone of voice | ☐ | ☐ | ☐ | ☐ | ☐ |
| Responding to patient questions with patience and clarity | ☐ | ☐ | ☐ | ☐ | ☐ |
| Involving the patient in the decision-making process | ☐ | ☐ | ☐ | ☐ | ☐ |
| Summarizing the visit and ending the encounter respectfully | ☐ | ☐ | ☐ | ☐ | ☐ |

**2. Open-Ended Observation Notes**

**a) In your opinion, what were the strengths of the health professional’s communication?**  
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**b) What areas could be improved?**  
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**c) What moment during the observation had the most impact on you?**  
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**3. Student Reflection**

**What did you learn today about communication through this observation?**  
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